Student Services
Support & Co-curricular Logistics

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Who we are

IFSA Butler (Indianapolis, IN): Study Abroad, Customized Programs, Academic Internships Programs in Latin America, English-Speaking Europe, Australia, New Zealand, China, India, Turkey

API (Austin, TX): Study Abroad, Customized Programs, Customized Internships and Experiential Programs in Europe, Latin America, Middle East, Asia, and South Pacific

SIT Study Abroad (Brattleboro, VT): Study abroad, Field-based, Research and Customized programs in nontraditional locations in the Middle East, Africa, Latin America, Asia & South Pacific, Europe
Health, Safety & Security

- Seasoned professionals who can manage physical/mental emergencies: on-site support staff

- Provider programs have a breadth of health, safety and security resources both in the US and abroad

- Insurance: political/medical evacuation, doctor visits, mental health

- Medical Forms: allow for on-site support to be provided if necessary

- Emergency response plans: which includes communication to parents, universities and affected parties

- Liability: risk managers (your health and safety point person) - we will not work in an area where we feel there is high risk

- Title IX reporting

- Collaborate with on-site faculty and resident staff
Pre-departure Support

Support Services

- Program managers: Program Development, Marketing, Group Flights, etc.

- Online forms
  - Home University Application
  - Health
  - Insurance
  - Payment
  - Visa support (service level dependant on location)
Pre-departure Support

Travel and Program Readiness

- **Program and Location-specific Resources:** faculty handbook, travel checklists, location-specific information (cultural awareness, costs, participant list/contact info)
- **Health and Safety Readiness:** Reiterate on-site support resources available to them
- **Contingency Support Plans:** medical and mental health support
- **Currency Conversion:** All program costs on-site pre-converted
- **Pre-departure Orientation Support On Campus** (upon request)
- **Visa Support:** Suggested 20-90 days prior to departure (asap)
- **Mobile Phone:** Advice and support
On-site Support

Program Development Stage

- On-site staff can provide connections for faculty, make cost-saving suggestions, organize excursions, arrange academic visits and cultural activities, coordinate accommodations, etc.

- Our staff on-site know a lot about the community, country and culture and are very well connected and are an invaluable resource

- With the assistance of on-site staff, faculty can focus on the academics of the program and leave the logistical arrangements to the on-site staff
On-site Support

While on the program

- Can be a support system for faculty!
- On-site staff can assist with excursions, issues/challenges with activities/accommodations, etc.
- The staff on-site are there to assist with issues within
  - Emergencies
  - Health
  - Safety
  - Security
- On-site staff are there so you can focus on the academics
Thank you!

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